

**EMERPRO**  
IT SOLUTIONS  
ICT & BEYOND

A Part of  **EMTECH** Group



**EMERPRO**  
**IT SOLUTIONS**

# ”” ABOUT US

Emerpro IT Solutions is an innovative technology and solutions firm helping Customers usher into the new digital era. We are a set of professionals with over 25 years of combined IT experience in the UAE market.

Being a part of EMTECH Group, a renowned technology firm operating in the UAE for the last 3 decades, EMERPRO is poised to provide a unique blend of expertise, future-oriented solutions, and business experience to our valuable customers.



## MISSION

To provide exceptional IT products & services from across globe at its best in cost



## VISION

To be the preferred partner in the region for IT Automation & services



## WHY CHOOSE US

### Experienced Team

We are a set of skilled and passionate team driven towards ensuring better outcomes and long-term customer success.

### Finest Offerings

We are committed to innovate and offer advanced solutions as per Client's dynamic requirements with the ultimate objective of increasing the efficiency, productivity and profitability of customers' business.

### Robust Support

We possess a talented team of certified and experienced in-house engineers to ensure seamless operations for our customers.

### Our Technology

We strategically collaborate with Partners from around the globe to ensure that our services are fully customised and adapted to our customers' needs.



# OUR SERVICES

## DIGITAL TRANSFORMATION SOLUTIONS

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Digital transformation refers to the creation or optimization of existing business models and processes with digital technology. At Emerpro, we have designed a successful approach which will take you comfortably through the digital transformation process from the initial investigation to the software deployment and staff training.

Our offerings in this domain include the following

### ENTERPRISE CONTENT AND DOCUMENT MANAGEMENT SOLUTIONS

- ▶ Ensure end-to-end management of enterprise content from digitization, storage, orchestration to archival
- ▶ Access content from any enterprise application while ensuring document security
- ▶ Discover and search contextual information from millions of documents in seconds

### DIGITAL SIGNATURE SOLUTIONS

Digital signatures are like electronic “fingerprints.” In the form of a coded message, the digital signature securely associates a signer with a document in a recorded transaction. Digital signature solutions make your digital life easier, to save your time and increase your productivity. Simplify and accelerate the process of making agreements with our straightforward, secure and legally binding digital signatures.

### BUSINESS PROCESS MANAGEMENT SUITE WITH RPA

- ▶ Empower your business users to develop applications with minimal coding & free-up your IT for more productive work
- ▶ Automate simple departmental functions to complex enterprise-wide solutions to gain business speed and agility
- ▶ A digital automation platform, with low code capability, provides modeling-driven environment to design and develop end-to-end applications (simple to complex) through drag-and-drop and point-and-click options

## HUMAN RESOURCE MANAGEMENT SOLUTIONS

- ▶ Payroll
- ▶ Attendance
- ▶ Recruitment
- ▶ Employee Onboarding
- ▶ Self-service
- ▶ Performance Appraisal
- ▶ eSignature



## REAL TIME LOCATION SOLUTIONS (RTLs)

### Asset Tracking & Management Solution

- ▶ Real-time Tracking of Critical Assets
- ▶ Advanced Asset Management
- ▶ Complex Asset Issuance and Return
- ▶ Maintenance Management
- ▶ Task Management

### Online Appointment Booking Platform

- ▶ Social Distancing Compliance
- ▶ Sync with Google Maps
- ▶ Estimated Wait Times
- ▶ Status Updates
- ▶ Touch-Free Payments

### Crowd Management & Wayfinding Platform

- ▶ Indoor Wayfinding
- ▶ Proximity Messaging
- ▶ Advanced Analytics
- ▶ Location Based Alerts

### Customer Engagement Platform

- ▶ Customer 360° Engagement
- ▶ Marketing Campaigns
- ▶ Campaign Analytics
- ▶ Advanced Engagement Features

## DIGITAL LEARNING SOLUTIONS

- ▶ eLearning Content Development
- ▶ Learning Management Systems
- ▶ Change Management & Consultancy

## ENTERPRISE RESOURCE PLANNING (ERP) SOLUTIONS

- ▶ Financial Management
- ▶ Manufacturing
- ▶ Human Resources
- ▶ Warehouse
- ▶ Inventory and Procurement
- ▶ CRM
- ▶ Service Order Management

## BUSINESS ANALYTICS SOLUTIONS

- ▶ Marketing Intelligence
- ▶ Customer Intelligence
- ▶ Operational Intelligence



## IT INFRASTRUCTURE & CLOUD SOLUTIONS

We provide IT Consultancy, Technology Solution Design, Project implementation and Support Services to various industry verticals including on-site engineer and 24/7 on-site support. We have a team of dedicated and certified engineers on different technology streams like Networking, Security, Virtualization, Cloud and Cyber security. We help our clients to meet the challenge of implementing and growing a secure, scalable and reliable enterprise infrastructure platform.



## IT Hardware

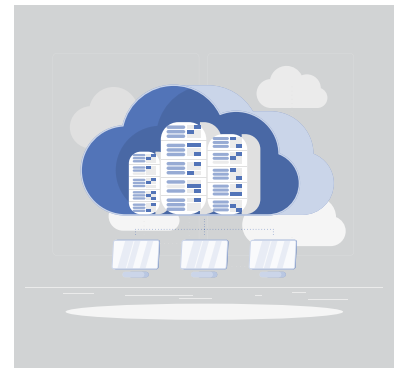
- ▶ Servers
- ▶ Desktops, Laptops & Tablets
- ▶ UPS
- ▶ Document Scanners

## Virtualization Solutions

- ▶ Storage Virtualization
- ▶ Network Virtualization
- ▶ Server Virtualization

## Cloud Solutions

- ▶ Platform-as-a-Service (PaaS)
- ▶ Infrastructure-as-a-Service (IaaS)
- ▶ Software-as-a-Service (SaaS)
- ▶ Disaster Recovery-as-a-Service (DRaaS)



## Cybersecurity Solutions

- ▶ Email Spoofing Analysis & Protection
- ▶ Current State Assessment
- ▶ Comprehensive IT Security Monitoring
- ▶ Penetration Test (VA/PT)
- ▶ Endpoint Data Leakage Prevention
- ▶ Consulting/Gap Analysis
- ▶ Firewalls/Anti-virus/Anti-ransomware

## Managed IT Services / AMC

- ▶ Managed IT Service for your Business
- ▶ IT Infrastructure as a Service
- ▶ Managed Backup
- ▶ Managed IT Security

## Data Protection Solutions

### Back-up, DR & HA Solutions

- ▶ Backup & Replication for VMware VMs & Hyper-V
- ▶ Disk-Image Backup for Windows Servers & Workstations
- ▶ File & Application Backup for Windows, Linux, and Mac
- ▶ Backup for AWS EC2 Instances, Office 365 & G Suite



# AV-ELV SOLUTIONS

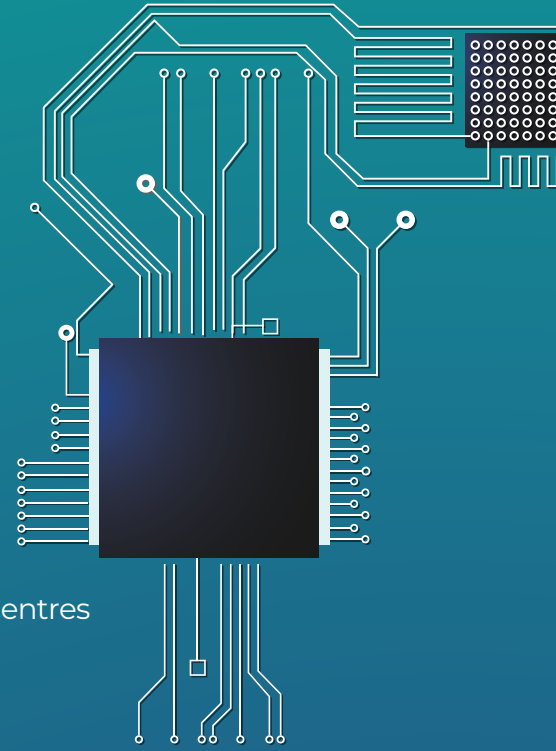
We at Emerpro are constantly working to bring you the best technology solutions for your large or small business, education, government, hospitality or retail verticals.

Our offerings in this domain include the following

- ▶ Meeting Room Solutions
- ▶ Classroom Solutions
- ▶ Auditorium Solutions
- ▶ Wi-Fi Solutions
- ▶ PABX Solutions
- ▶ Cable Management & Data Centres

## AUDIO-VISUAL SOLUTIONS

- ▶ Interactive Screens & Displays
- ▶ Digital Signage Displays
- ▶ Room Booking Displays
- ▶ Audio & Video-Conferencing Systems
- ▶ Automated lighting and temperature controls & programming
- ▶ Interactive Wayfinding Systems



# OFFICE EQUIPMENT

A Multi-functional Device is often regarded as the most important piece of office equipment, and choosing the right MFP is crucial to ensure that your staff are productive and organized. At Emerpro, we are proud to supply MFP's from some of the best copier brands in the world, which enables us to help companies to find the perfect device for their office.

We are engaged in the following activities

- ▶ Sales & Service of Multi-Brand Photocopiers
- ▶ Consumable Sales
- ▶ Annual Maintenance Contracts



## OUR SERVICES

- ◆ DIGITAL TRANSFORMATION SOLUTIONS
- ◆ IT INFRASTRUCTURE & CLOUD
- ◆ OFFICE EQUIPMENT
- ◆ AV-ELV SOLUTIONS
- ◆ MANAGED SERVICES

## OUR TECHNOLOGY PARTNERS



## Get in touch now

Phone : +971 4 386 8700

E-Mail : [info@emerpro.ae](mailto:info@emerpro.ae)

Address : P.O Box 28023, Dubai - UAE

Website : [www.emerpro.ae](http://www.emerpro.ae)



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